



| GUIDE

# Development Services

When defining the roadmap for a new OpenNebula release, we listen to all users and prioritize features requested by the organizations supporting OpenNebula with an Enterprise Support Subscription. Yet generally, we cannot guarantee a firm timescale for their development. However, organizations that need a specific feature developed within a given timescale can take advantage of **OpenNebula Development Services** to have it bumped to the front of the OpenNebula release roadmap, and developed and released in an upcoming release.

## Fund a Feature (FaF) Program

The Fund a Feature Program can be used to accelerate the development and release of features that are planned in the roadmap.

- Functionality or enhancements in the code
- Driver enhancements
- Integrations with management, billing, and other OAM&P systems

## Code Development, Upstreaming, and Maintenance

We only implement those enhancements and integrations that are part of our roadmap. We do not accept custom developments that are specific to one organization.

- You fund the cost of development, testing, and documentation of a specific feature or integration.
- The development of the feature or integration occurs in the public repository of OpenNebula, and the new code undergoes the testing, continuous integration, and QA processes of OpenNebula.
- The new code is contributed upstream and incorporated under Apache 2.0 license into the next OpenNebula release. The OpenNebula community as a whole benefits from these developments.
- The release publicly acknowledges your funding support and the OpenNebula web site includes your organization on the list of featured contributors.
- The new functionality is then supported by any of the existing OpenNebula Systems support subscriptions.

## How Does It Work?

We follow the next **steps**:

- **Contact us** with a description of the feature or integration you would like in OpenNebula. We have a list of features we're working on. Please first check if your feature isn't on the list.
- **Our development team** will provide a short **description of the new feature**, a draft **work plan**, and a first **estimation of its cost**. The cost of each feature varies based upon the complexity of its development, documentation, and certification.
- If you agree to those terms, our development team will prepare a detailed **Statement of Work** containing the scope and specifications of the feature, a work plan, the delivery dates, and **the final cost of the development**. This phase may typically require additional conference calls with you so we can clearly define the scope and specifications of the new feature.
- Once you send us your **approval**, we send you the agreement and schedule the **start of the project**.



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